



U.S. Department of Veterans Affairs

Veterans Health Administration
Manchester Healthcare System

**Resilience, Recovery, and
Rejuvenation
at your
VA Manchester Healthcare
System**

Presented by:
Kevin Forrest
Medical Center Director

Event:
**11th Annual Seacoast Veterans
Conference**

Date:
September 23, 2023



Agenda

- Welcome
- Choose VA Manchester – Locations
- Facility Updates
- Clinical Services
- VA Policy Updates
- VA Manchester's 3 Rs – Resilience, Recovery, and Rejuvenation
- Stay Connected

Choose VA Manchester

Main Campus



Brady Sullivan Building



VA Concord Ambulatory Surgical Center



Choose VA Manchester

Community Based Outpatient Clinics (CBOCs)

Conway



Portsmouth



Somersworth



Tilton



Facility Updates –

Approximate schedule of renovations and date reopening at Manchester VAMC

- Eagle Entrance Renovations – Fall 2023
(Safety, enhanced access, and visibility)
- Fourth Floor: Operating Rooms & Recovery Restoration – January 2024
(Flood response; gut renovation)
- MRI and Radiology Suites – Spring 2024
- Demolition of Buildings 2, 3, 4 and 5 – Fall 2024
(Allows for perimeter road around facility and utility upgrades)
- Third Floor: Lab Suite Renovations – Winter (December) 2024
- Women's Health Clinic w/Separate Entrance – Fall 2025
(Design is complete; with contracting)



Facility Updates – Cont'd.

Approximate schedule of renovations and date reopening at Manchester VAMC

- Specialty Care Building – Fall 2026
(Ear, Nose and Throat (ENT) and Audiology Clinics)
- Second Floor Dental and Clinical Space Renovations – In development, 2026
- New First Floor Canteen Renovation – In development, 2027
(Centrally located gathering place)
- Fifth Floor Construction – In development, 2027
(Renovate clinical spaces and addition of simulation lab)
- Sixth Floor Construction – In development, 2028
(Renovate clinical and administrative spaces)

Facility Updates

MANCHESTER VA MEDICAL CENTER

PUBLIC-FACING MASTER PLAN

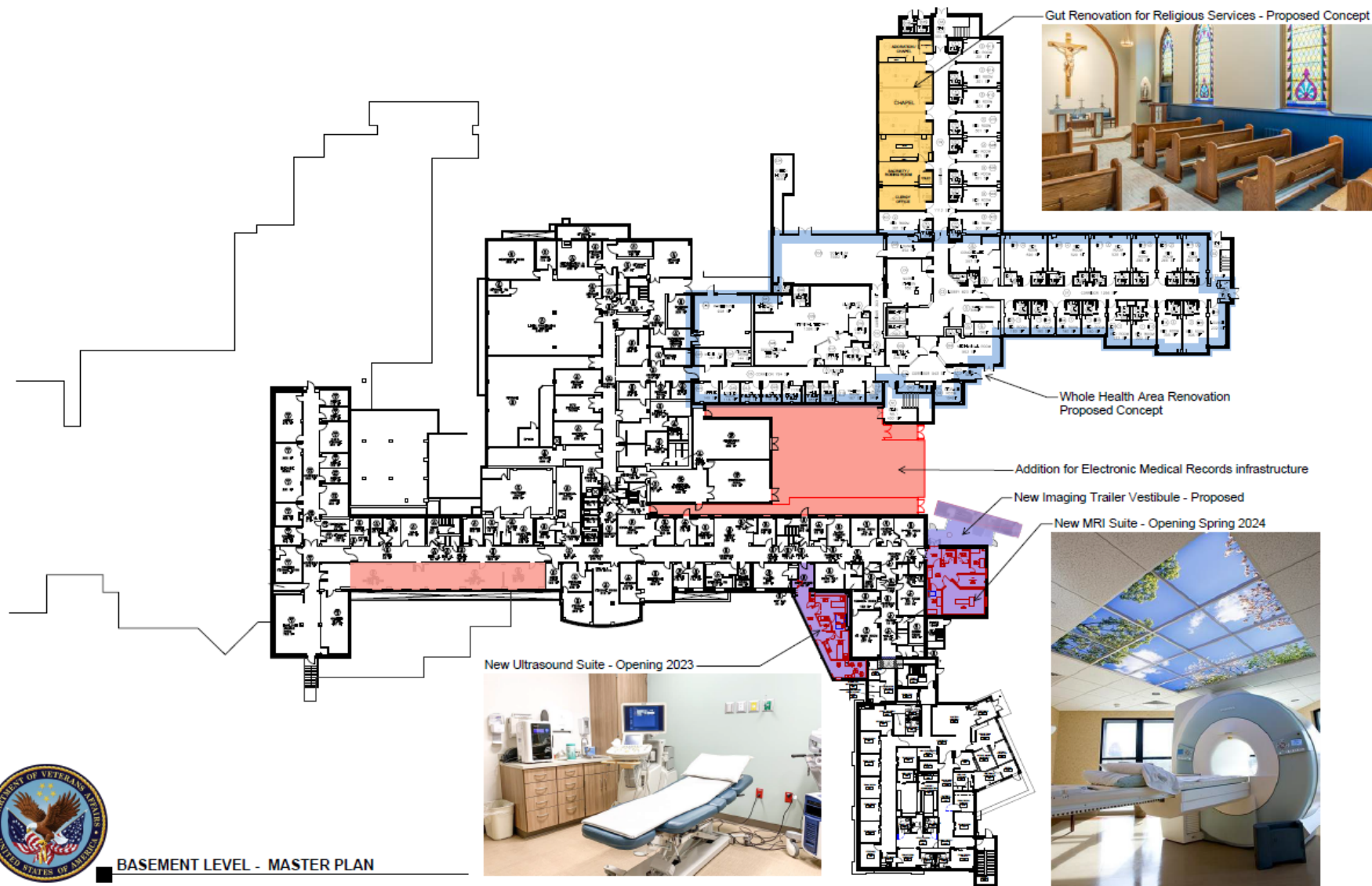
WORKING DESIGN CONCEPTS

UPDATE 9/12/2023

To keep updated on our Master Plan that follows, go to our website at: <https://www.va.gov/Manchester-health-care> click on 'About Us' section



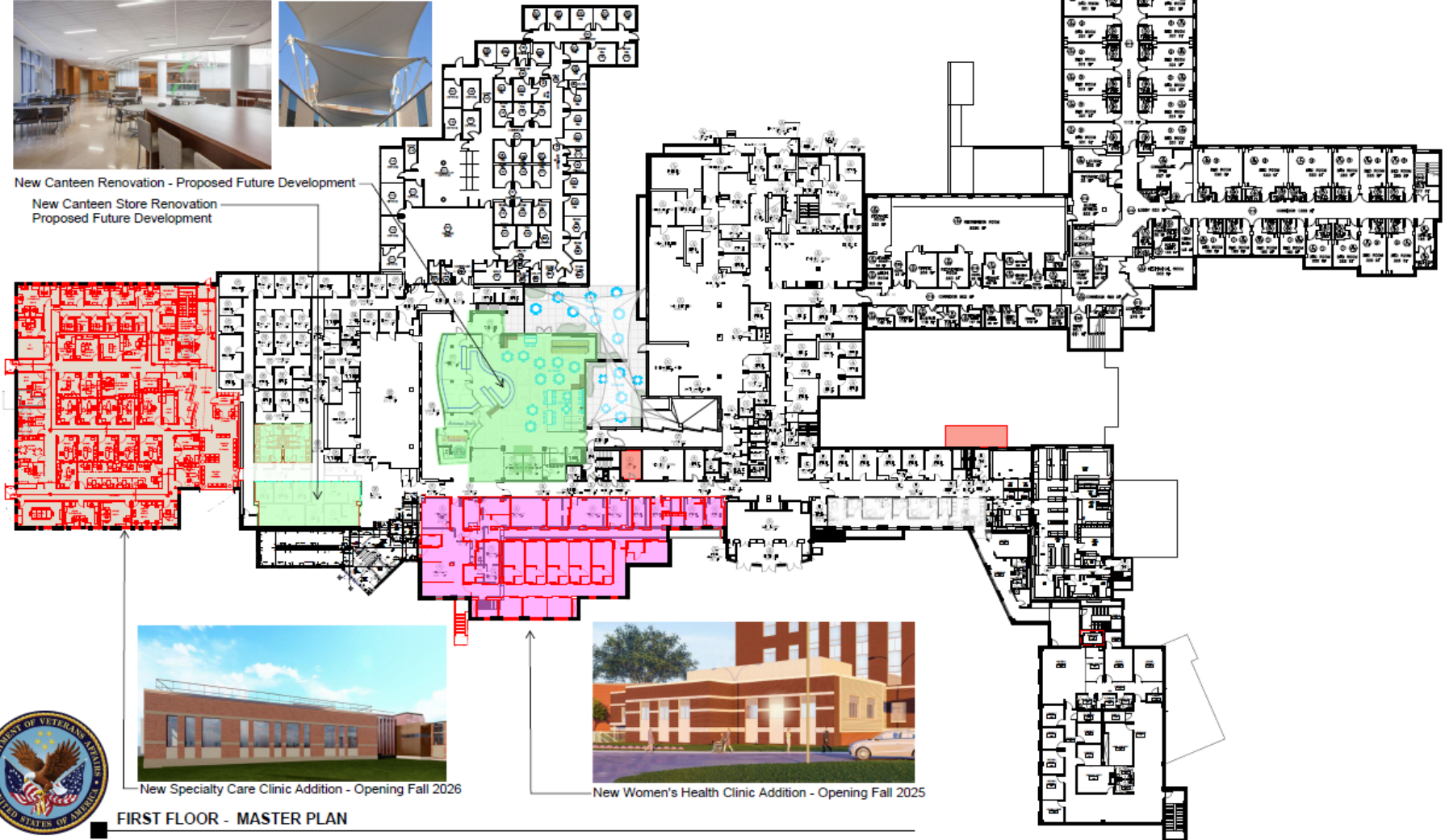
Facility Updates



Facility Updates



New Canteen Renovation - Proposed Future Development
New Canteen Store Renovation - Proposed Future Development



New Specialty Care Clinic Addition - Opening Fall 2026



New Women's Health Clinic Addition - Opening Fall 2025



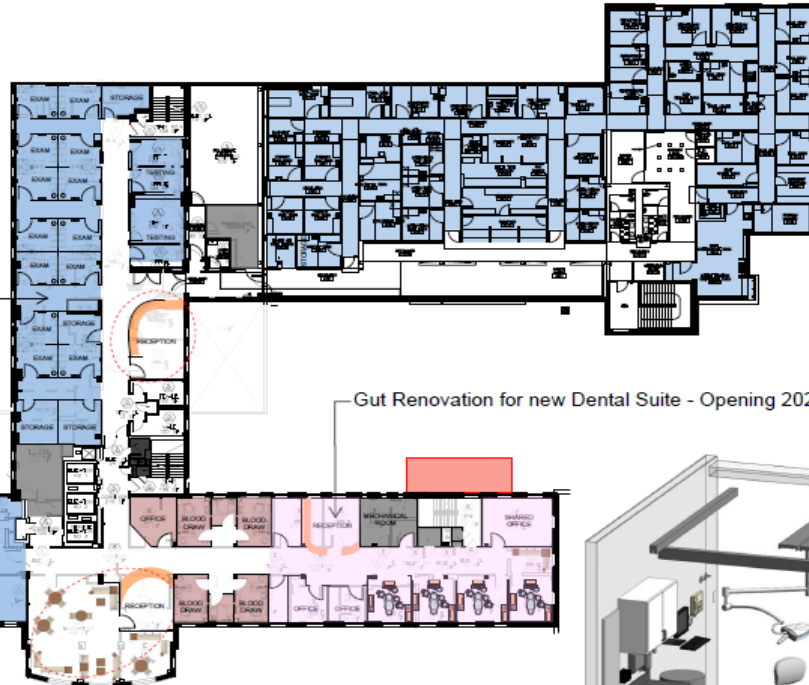
FIRST FLOOR - MASTER PLAN

Facility Updates

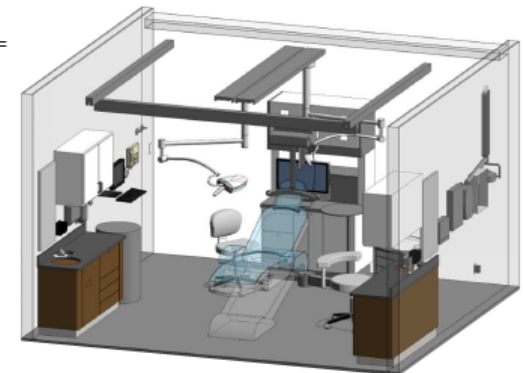


Gut Renovation for Expansion of Specialty Care—
Proposed Future Development

Gut Renovation for Clinical Spaces - Opening 2026



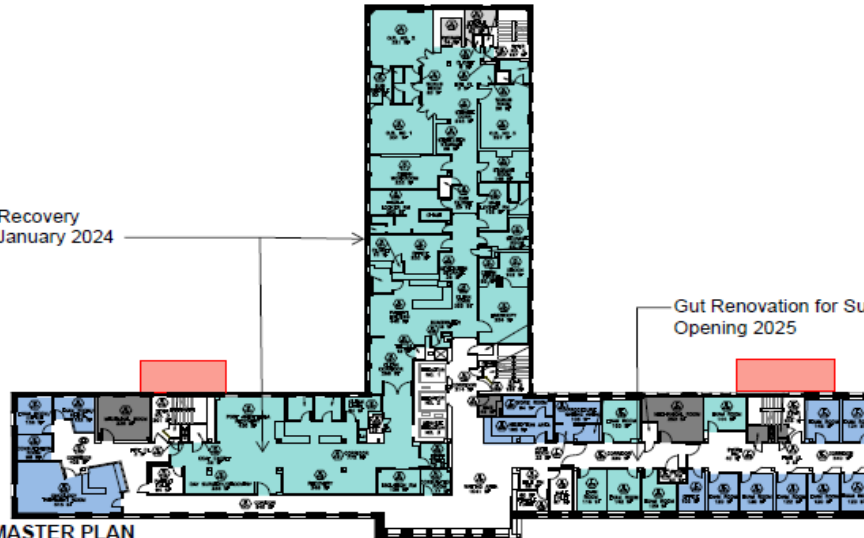
Gut Renovation for new Dental Suite - Opening 2026



Facility Updates

Surgery and Recovery
Re-Opening January 2024

Gut Renovation for Surgical Clinics Renovation
Opening 2025



FOURTH FLOOR - SURGICAL - MASTER PLAN

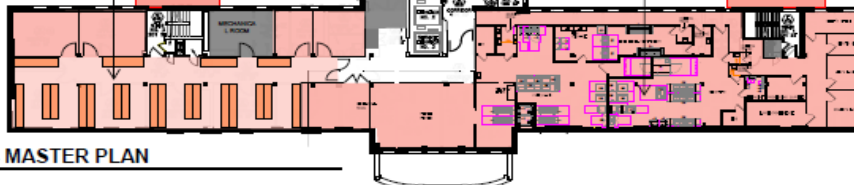
Gut Renovation for new Clinical Engineering & IT - Future Development



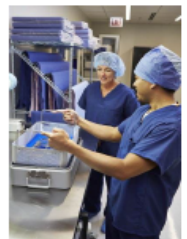
Gut Renovation for new Lab Suite
Opening 2024



Gut Renovation Space for new Central
Sterile Processing - Opening 2027



THIRD FLOOR - NON-CLINICAL - MASTER PLAN



Facility Updates



Gut Renovation for Oncology
Proposed Future Development



SIXTH FLOOR - MASTERPLAN



Gut Renovation for new Simulation Lab Space - Proposed Development
Proposed Gut Renovation for Clinical Spaces



FIFTH FLOOR - MASTERPLAN



Clinical Services

- **Specialty Care – Estimated Arrivals**

Orthopedic Surgeon -
October 2023

Otolaryngologist - Ear, Nose, Throat
(ENT) November 2023

Obstetrician-Gynecologist (OBGYN) -
January 2024



VA Policy Updates – COMPACT Act

- **September is Suicide Prevention Month**
 - The **Veterans' Comprehensive Prevention, Access to Care and Treatment Act** or **COMPACT Act** took effect Jan. 17, 2023, ensuring eligible Veterans in acute suicidal crisis receive emergent suicide care in a VA or non-VA facility.

Also, remember the Veterans Crisis Line is also available 24/7

- Veterans Crisis Line has a new, easy-to-remember number. Dial **988** then Press 1, effective July 16, 2022.
 - Chat: www.veteranscrisisline.net
 - Text: 838255



VA Policy Updates – PACT Act

- Are you a Veteran who deployed to a combat zone but never signed up for VA health care? If you left the military between 9/11/01 and 10/1/13, you should sign up now!



But act fast—
the PACT Act
special enrollment
deadline is
September 30.

VA Policy Updates – PACT Act

- The **Promise to Address Comprehensive Toxics Act** or **PACT Act** expands and extends eligibility for VA health care for Veterans with toxic exposures.
 - The PACT Act adds to the list of health conditions that we assume (or presume) are caused by exposure to these substances.
 - Every enrolled Veteran will receive an initial toxic exposure screening and a follow-up screening every 5 years.
 - Veterans who are not enrolled but who are eligible to enroll will have an opportunity to enroll and receive the screening.
 - Airborne Hazards and Open Burn Pit Registry (AHOBPR) exams.



VA Policy Updates – PACT Act Cont'd

What is your first step ...

Contact: Michael Bichrest

Telephone: (603) 203-8391

Email: Michael.Bichrest@va.gov

or

Learn more and apply by visiting www.va.gov/PACT

or call 1-800-MY-VA 411



VA Policy Updates – SERVICE Act

- The **Supporting Expanded Review for Veterans in Combat Environments Act** or **SERVICE Act** is named in honor of Dr. Kate Hendricks Thomas, a Marine Veteran and public health professional.
 - Dr. Thomas was deployed to Iraq in 2005, where she was exposed daily to a burn pit, and in 2018, was diagnosed with stage 4 breast cancer. Dr. Hendricks Thomas passed away on April 5, 2022, at the age of 42.
 - If you are a Veteran who served in an area where you may have had toxic exposures such as open burn pits, you are eligible for a breast cancer risk assessment to determine if a mammogram is right for you.



VA Manchester's 3 Rs - Resilience, Recovery, and Rejuvenation

- **Whole Health Programs**



Figure 1. Key Elements of the Whole Health System

Whole Health is an approach to health care that empowers and equips people to take charge of their health and well-being and live life to the fullest.

- What REALLY matters to you in your life?
- What brings you a sense of joy and happiness?
- What do you want your health for?

To get started, call (603) 624-4366 ext. 5046

VA Manchester's 3 Rs - Resilience, Recovery, and Rejuvenation

- **Million Veteran Program**
 - Sign-up at mvp.va.gov or visit our Manchester VA Medical Center and get connected with Julie Duszlak, MVP program specialist
 - VA has made hundreds of discoveries in areas such as Gulf War Illness, Post-traumatic Stress Disorder, Cancers, Diabetes, and more



VA Manchester's 3 Rs – Resilience, Recovery, and Rejuvenation

Women Veterans Call Center

- Available weekdays
8 a.m. to 10 p.m.
- Saturday
8 a.m. to 6:30 p.m.



Call or text at 855-VA-WOMEN (855-829-6636) or use the online chat feature.

VA Manchester's 3 Rs – Resilience, Recovery, and Rejuvenation

Manchester VA Medical Center

718 Smyth Road
Manchester, NH 03104

Date:

Saturday

October 28, 2023

Time:

10 a.m. to 2 p.m.

Location:

Mountain Entrance



Too often, unused prescription drugs find their way into the wrong hands. That's dangerous and often tragic. That's why it was great to see thousands of folks from across the country clean out their medicine cabinets and turn in - safely and anonymously - a record amount of prescription drugs.



[Take Back Day \(dea.gov\)](https://dea.gov)



VA Manchester's 3 Rs – Resilience, Recovery, and Rejuvenation

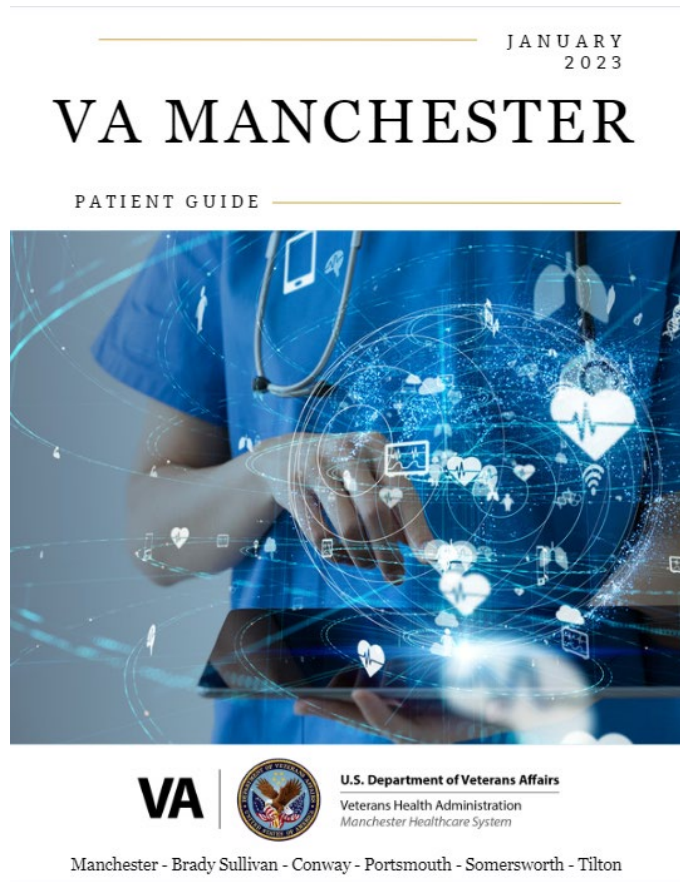
- **Access and Quality in VA Health Care**

www.accesstocare.va.gov

- Changing how wait times are being calculated.
- Changes are based on Veteran focus groups.
- Includes updates on Veteran experience information, timeliness within health care subspecialties, and ability to more easily view relevant medical center information.



Stay Connected With Us



Follow us on social media:

Facebook:

[@ManchesterVAMC](https://www.facebook.com/ManchesterVAMC)

Twitter:

[@VAManchester](https://twitter.com/VAManchester)

Website:

www.va.gov/Manchester-health-care

Be sure to grab a Patient Guide before you leave today!
Also available on our website for convenience.



Thank you for your military service!

For more details on Veterans health care we offer, we have additional guest speakers during the conference and resource tables through the area on different programs and services to answer questions and offer assistance.

*Thank
You*

VA

