



NEW HAMPSHIRE VETERANS HOME



ADMISSION PROCESS & INFORMATION



ABOUT THE NHVH

In 1889, to take advantage of the federal assistance, Governor David H. Goodell established a veterans' Board of Managers, made up of prominent citizens. The facility was opened and dedicated to the civil war soldiers unable to care for themselves on December 3, 1890 in Tilton.

In the last 134 years, we have had 11 Commandants with a handful serving over 20 years in their leading role.



BOARD OF MANAGERS

- The Board is made up of twelve members who are appointed by the Governor and confirmed by the Executive Council members.
- Commanders from the American Legion, Veterans of Foreign Wars (VFW), and the Disabled American Veterans and 9 citizens make up the Board of Managers.
- Two of the twelve members are residents of the NH Veterans Home.
- The Board has oversight of the operations of the NH Veterans Home as well as appoints the Commandant.



NHVH TODAY



NHVH is an intermediate, long term care facility, offering a broad range of residential, medical, and nursing care for veterans only. Today, we have the capacity to care for 250 residents and we are budgeted for nearly 400 staff. Recently, our greatest challenge has been recruiting and retaining staff in both our clinical and support services.

The NHVH utilizes a VA Grant program enabled under 38 CFR 51:41.

Veterans receive either partial or full cost of living reimbursement. To maintain this reimbursement, the NHVH undergoes annual recertification.

MISSION STATEMENT

*The mission of the New Hampshire Veterans Home is to provide the best quality of life for NH Veterans with **dignity, honor and respect.***





RESIDENT DATA DASHBOARD – 9/19/24

Total # of Residents	Occupancy Rate %
131	57.77%

	ALL NHVH Employee Vacancies	Custodial	LNA	Nursing	Food Service	Clinical Support	Admin Supervisory	Admin Non-Supervisory
% Vacancies	35.9%	35.1%	43.0%	37.2%	27.8%	28.6%	0.0%	24.0%
# Vacancies	138	20	65	29	10	8	0	6

	Air Force	Army	National Guard	Coast Guard	Marines	Navy
# Residents by Branch of Service	27	56	2	3	7	36

# of Men	# of Women
119	12

	Gulf War	Korean Conflict	None Identified	Vietnam Era	WWII
# Residents by Conflict	1	30	19	77	4

Age Range	Average Age
64 - 99	82.41

Applications in Process	Approved Wait List
26	18

HOW IS THE NHVH SUPPORTED?

- ❖ Residential Living and Nursing Care Sources of Revenue:
 - ❖ State of NH General Funds
 - ❖ Room and Board – the money that a resident pays directly to the NHVH based on their financial ability
 - ❖ Department of Veteran Affairs (VA)
- ❖ Resident Recreation via Resident Benefit Fund:
 - ❖ 100% funded by donations and fundraisers



THE ADMISSION PROCESS

- A veteran in the community, a family member, a friend, member of a Veteran Service Organization or other healthcare professional contacts the Admissions office or visits our website or begin the application process.
- An application is completed by the veteran or representative.
- The admission process is dependent on the receipt of necessary documentation and bed availability.



THE APPLICATION PROCESS

The application is a lengthy process due to the information needed by the Veterans Affairs. Before a veteran can be considered for admission by the Admissions Committee, some of the required documents are:



- DD 214
- Twelve months of financial records
- VA forms
- Advance Directives
- Consents for releases
- Medical Records from all providers
- Psychiatric Records
- Criminal Records review
- Verification that the Veterans qualifies for long term level of care

THE REVIEW PROCESS

Once all records have been submitted and the VA has verified that the applicant qualifies as a veteran:

- Home visits are conducted for an assessment by our registered nurse and social worker.
- The admission team then presents the veteran to the Admission Committee.
- If denied, the veteran/representative is notified along with their appeal rights.
- If accepted, the veteran will be added to the waiting list for admission.



Veterans are admitted based on RSA 119 and Admin Rule Ve-H 100-400

NHVH QUALITY OF LIFE FOR RESIDENTS

The NHVH has a robust Recreation Therapy department made up of team members dedicated to programs and activities that directly enhance the quality of life of our veterans.

Therapeutic Recreation:

- birthday celebrations
- art projects and supplies
- entertainers
- gardening
- cooking
- Bingo / Pokeno
- exercise equipment



Electronics:

- recreational computers & programs
- wheelchair-accessible computer tables
- interactive TVs
- iPads: virtual family visits and games



RESIDENT BENEFIT FUND (CONTINUED)

Holiday Celebrations:

- residents' gifts, personally delivered by our volunteer Santa
- other special celebrations throughout the year
- St. Patrick's Day, Halloween, Valentine's Day

Intergenerational Programs:

- variety of seasonal activities involving local youth and youth groups
- mentoring programs with local school children

Sunshine Cart:

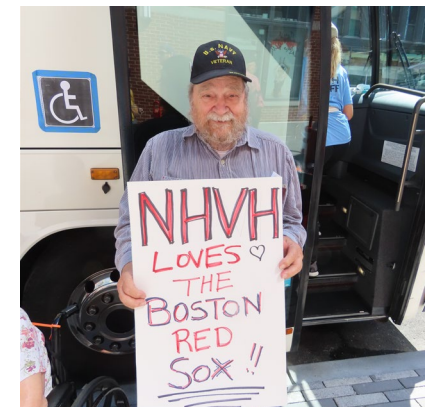
- personal care items; veterans 'shop' at no cost to them



RESIDENT BENEFIT FUND (CONTINUED)

Quality Community Trips:

- Cultural Venues
- Sporting events
- Sightseeing
- Parades
- Plays
- Movies
- Restaurants
- Scenic Rides



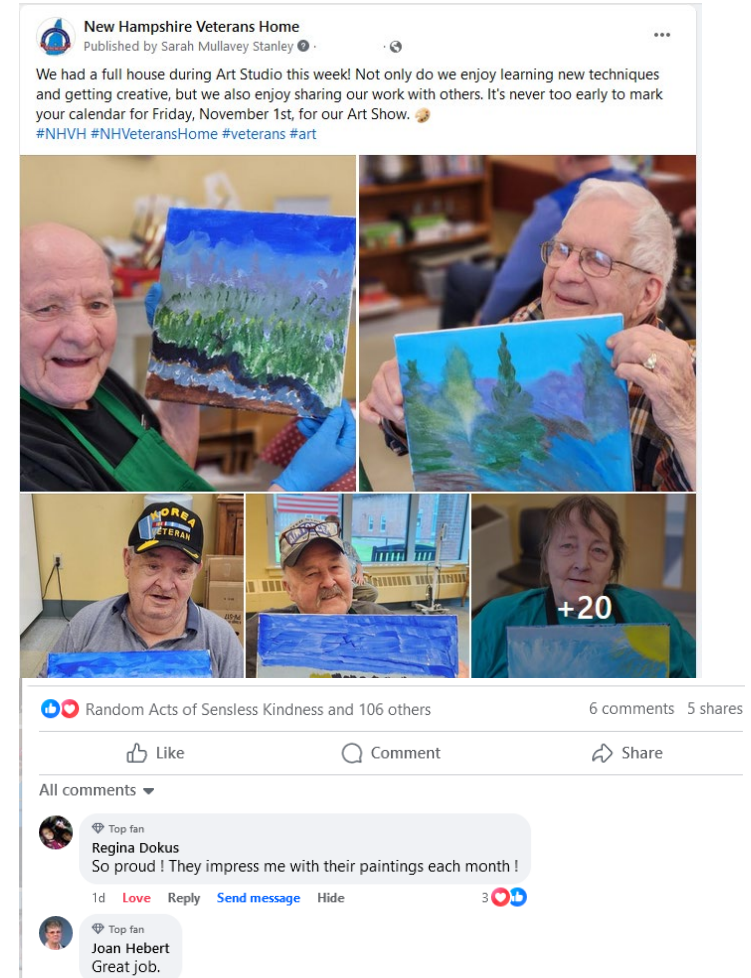
OTHER QUALITY OF LIFE ASPECTS

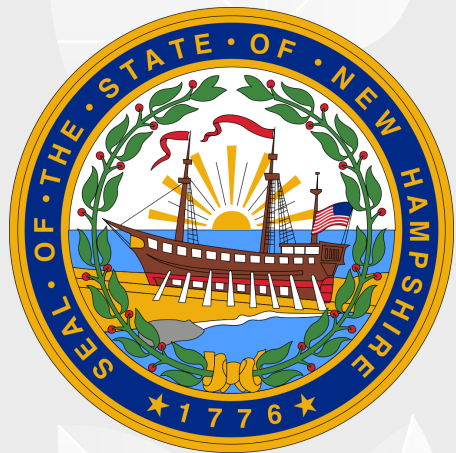
- 'Town Hall'
- 'Main Street Store'
- Library
- Chapel
- Barber/Hairdresser shop
- Courtyards
- Living and Dining rooms
- 'Vet Cave' (computer and train room)



LEARN MORE ABOUT US...

- Tour (coming soon!)
- Visit our Facebook page
www.facebook.com/nhveteranshome
- Visit our YouTube Channel
youtube.com/@nhveteranshome
- Visit our website at www.nh.gov/veterans
(pardon the site navigation; it will be updated next year)





Thank you for this opportunity. We appreciate you taking the time to learn more about the New Hampshire Veterans Home.



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